



Rich Dreams is a safe space for people to showcase their success journey, build connections and work towards achieving their dreams. Our safe and powerful cloud-based platform runs on our mobile apps and website to provide multimedia formats of showcasing success journeys through videos, photos, posts, blogs, and music.

Security is the highest operational priority of Rich Dreams. We continuously implement robust security features through our products and services to take care of the safety of our customers and protect them from harm while they showcase their success journey.

This white paper aims to provide the reader with information relating to the available Rich Dreams security features and functions. In reading this paper, Rich Dreams is assuming that you are aware of the different functionalities on the platform in relation to media sharing, messaging, and connecting.

Unless otherwise specified, the security functionalities and features in this paper apply across the Rich Dreams platforms and its suite for Personal, High School, Higher Education, Corporation, Government, and Healthcare.

## Infrastructure

The Rich Dreams cloud-based platform has been built with security in mind. The platform uses Amazon Web Services (AWS) for hosting, database, and storage. Amazon's data centres and services have several layers of physical and operational security. AWS also conducts regular audits to ensure its infrastructural security. This makes it the best data centre for Rich Dreams to utilize to protect the security of its customers and their people.

## Firewall Compatibility

Rich Dreams users connect through HTTPS to the Rich Dreams server during their sessions. This helps to authenticate their access and protects their privacy and integrity of their data exchange. It also checks whether Secure Sockets Layer (SSL) proxy is used. SSL is the standard technology for keeping an internet connection secure and safeguarding any sensitive data.

## Application Security Capabilities

The following application security capabilities are available to every signed-in user.

**Filter:** Rich Dreams has a method to filter objectionable material from being posted to the platform to safe keep its users

**Reporting:** Users are able to report offensive content and receive timely responses to concerns they may have.

**Blocking:** Users are also able to block abusive users and inform the admin about the specific users' behavior on the platform

## Security Tips

These security tips will help you to keep your Rich Dreams account secure.

**Guard your password:** Be sure to have a unique password and never share it with another person.

**Protect your login details:** Before logging in, make sure that the website URL is [www.richdreams.co](http://www.richdreams.co). This is important to keep in mind as scammers may create fake but identical websites to Rich Dreams and ask you to login with your details.

**Shared devices:** Always log out of Rich Dreams on shared devices after your session.

**New connections:** Always be wary of connecting with new people and if you do not feel safe in any way or form, block and report them.

**Malicious software:** Remove any suspicious applications from your browser add-ons and computer network.

**Suspicious links:** Do not click suspicious links on Rich Dreams, even if they are from your connections. If you see any suspicious links, be sure to report it.

## Authentication

The Authentication methods to use Rich Dreams include password or Single-Sign-on (SSO) with OAuth. Two-factor authentication (2FA) is also available as an additional layer of security to sign in for those using a username and password.

SSO permits a user to use one set of login credentials to access multiple applications. Rich Dreams works with several third-party enterprise identity management solutions.

Rich Dreams has instant OAuth provisioning with Facebook and Google.

Your organization can also associate its domain with Rich Dreams and once it is approved, all of the existing users along with the new users with your email domain will have the ability to be part of your safe and secure platform.

## Moderator Controls

The following security capabilities are available to the account moderator of your Rich Dreams platform

**Users page:** Moderators can check out all the signed-up users of the site on this page. Moderators can delete, approve, enable/disable their accounts whenever required.

**Member Profile Page:** From the Member Profile Page, Moderators can delete, approve, enable/disable any specific user. This section will be accessible to moderators only.

**Members Information Display:** On the Users Page, for each user various details will get displayed such as user name, displayed name, email, sign up IP, login IP, signup date, and number of personal messages.

**Member Search:** Advanced member search widget helps moderators to filter Members by entering the different searching criteria such as Signup Date (To & From), Creation IP, Last login IP etc.

**Moderator Notes & Messages:** Moderators can send messages to specific users whenever required from the Users Page. Also, they can add notes for the members by clicking on the "Add Notes" link. These notes can be edited/deleted whenever required.

**Login as Member:** For checking the messages sent by the particular user, Moderators can log in to any of the accounts as users from the Users Page. This setting can be enabled/disabled.

**Users Page:** This page will display all the new users signed up on your website. This page helps moderators to do various actions on members such as approve, disapprove, enable/disable their accounts, etc.

**Reports Page:** This page will display all the accounts which are reported by the other site members on your website. Moderators can take any appropriate action on these reports & can dismiss them as well if required.

**Logs Page:** This page will display all the logs generated by the moderators or super admins at the time of approving / disapproving / deleting any member on the website. It will help to track every activity more precisely

**Messages Activity Page:** Messages Activity Page will help moderators to monitor messaging activity done by each member on your website separately. This page will help moderators to check all the messages sent by the members on your website.

**Enable Emails on new Signup:** This plugin allows moderators to get emails whenever new members signed up on your website. This setting can be enabled/disabled from the global settings of this plugin.

**Labels for Approve / Disapprove:** Whenever any member gets approved/disapproved by the moderator, then the label for the same will get displayed on the user's page.

## Privacy

Rich Dreams takes Privacy extremely seriously. To know how important user privacy is to us at Rich Dreams, we would like to let you know that:

**We do not sell your data. Whether you are using Rich Dreams for Personal, Education, Corporation, Government, and or Healthcare, we do not sell your data.**

**You are able to configure your privacy settings for your account when using our service.**

**We do not use any data we obtain from your use of our services including the suites for advertising. We do use data we obtain from you when you visit our marketing websites including [richdreams.co](https://richdreams.co). You are in control of your cookie settings when visiting the Rich Dreams marketing websites.**

For further information about the privacy policy of Rich Dreams, see our Privacy Statement and K-12/ Primary and Secondary Schools Privacy Statement at rich <https://richdreams.co/help/privacy>

*Rich Dreams is for those who dare to dream, and all those who have the knowledge, generosity, and heart to support others in reaching their dreams.*

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FOUNDER,  
RICH DREAMS